

# CNAS Instructional Technology Support Newsletter

Volume 1, Issue 22  
June 11, 2021

## **Software for open computer labs and CNAS computer labs**

A change has been made to how faculty request software to be installed in the three campus open labs (CHEK 150, GLAS 229, LIBR 105). Starting this year, requests for software need to be submitted through your DUSS or me. We will forward that request on to Computer Services. You can see the list of software that is currently installed see [Open-Access Lab Software](#). The deadline for submitting these software requests is July 31, 2021.

Likewise, we are asking software requests for CNAS computer labs be submitted to your DUSS by July 24, 2021, so that we have time to prepare labs for the beginning of the fall semester. Please submit requests even if the software had been installed before.

## **MiFi charges**

As of May 1, charges for the portable Wi-Fi units (aka hot spot or MiFi) that were checked out for COVID purposes, are being charged back to the departments. If you are no longer using the MiFi, please contact me for instructions for returning them to Telecommunications so your department no longer gets charged.

## **File servers**

Prior to the COVID pandemic sent us all home to work, the IT support community was starting an effort to reduce the number of file servers scattered across campus. The two biggest reasons were energy savings and security, both physical and cyber. Obviously that initiative got put on hold but now that we are approaching normal, we are resuming this effort. We have already begun with the Chemistry department. We will move on to other departments after that. OneDrive is a much better option than maintaining our own servers. In some cases, YouTube or Microsoft Stream is the better choice if the files are videos. We will coordinate with you to determine the best option when the time comes and assist in moving files to a better storage location.