

CNAS Instructional Technology Support Newsletter

Volume 1, Issue 21
May 28, 2021

Banner upgrade

During the Memorial Day weekend, Computer Services will be upgrading the database that serves the Banner system. Almost all applications within Banner, including Argos, AppMan, and custom web applications, will be unavailable or work sporadically. For more information refer to [Information Services Notifications and Outages \(missouristate.edu\)](#).

Blackboard clean up

Computer Services will conduct their periodic clean up of old Blackboard courses starting June 22, 2021. This includes courses from Spring 2018 and older. The cleanup process should be finished by July 8, 2021. More information can be viewed at [Information Services Notifications and Outages \(missouristate.edu\)](#).

Videos on Blackboard

Blackboard is not designed as a video streaming service and space used by those videos incur a major cost for the university. Faculty with more than 10 GB of storage in a Blackboard course should have already received a notice about moving videos to a streaming service like Microsoft Stream or YouTube and creating a link to the videos. If your courses have videos but are less than 10 GB, you should still migrate those videos to help save money for the university and give students a better experience when viewing videos on a system designed to stream these files. If you need assistance on migrating your videos from Blackboard, please contact me at KenMcCroy@MissouriState.edu or extension 6-6203 or open a TeamDynamix support ticket at the [Client Portal Home \(teamdynamix.com\)](#) and clicking the "Request Help or Service" button near the top right.