

# CNAS Instructional Technology Support Newsletter

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## **Banner upgrades/downtime**

This Sunday, October 10, 2021, Banner will undergo upgrades that will make Banner and related systems unavailable. The scheduled time is 6 AM to 6 PM. For more information see the [Information Services blog post](#).

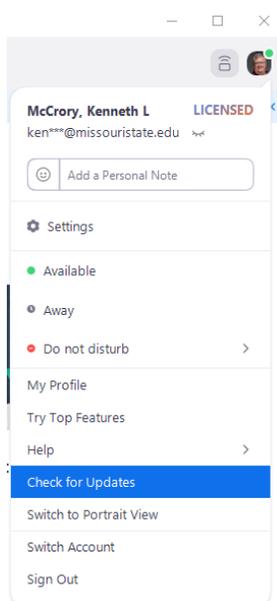
## **Zoom update requirement**

Effective November 1, 2021, Zoom will require the Zoom client to be no more than 9 months old. On the effective date the oldest Zoom client version allowed be 5.5.0. According to Zoom's FAQ, the reason for this is:

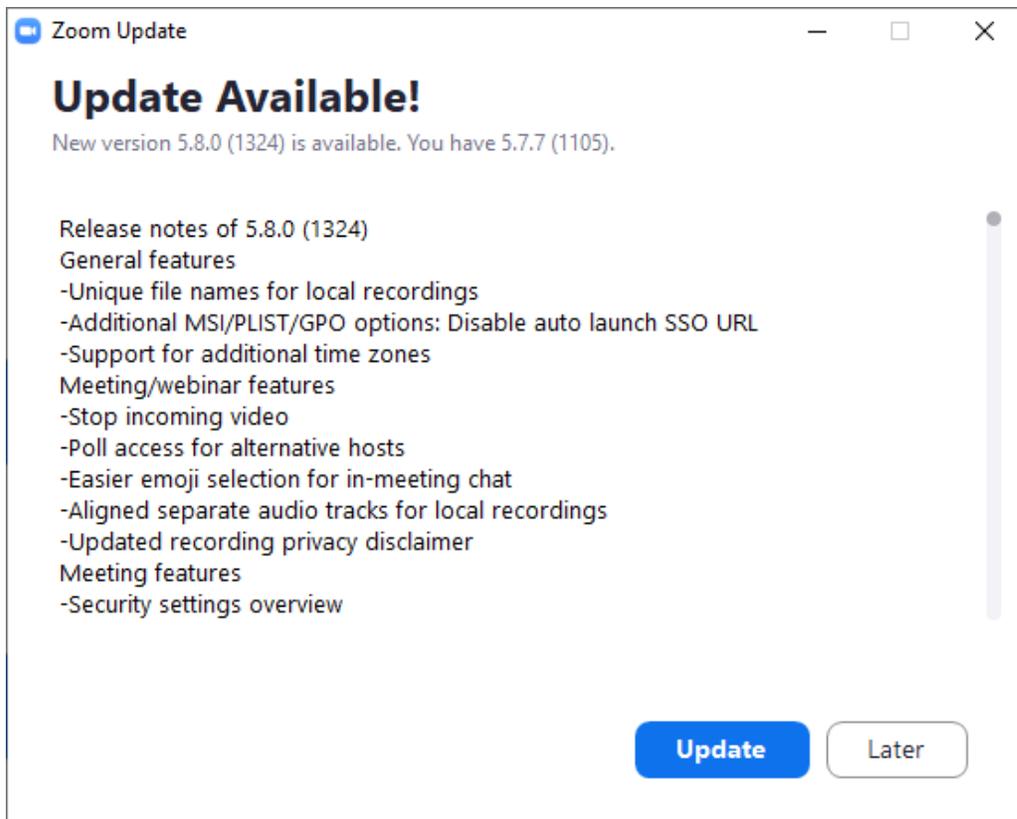
*As a best practice, customers should always be on the latest version of any software they are using as each release includes important feature updates, enhancements and bug fixes. We understand that it isn't always possible for organizations to update all employees and need additional time for software reviews. With this in mind, we are requiring customers to update software that is more than nine months out of date.*

To see if your Zoom client needs to be updated, follow these steps:

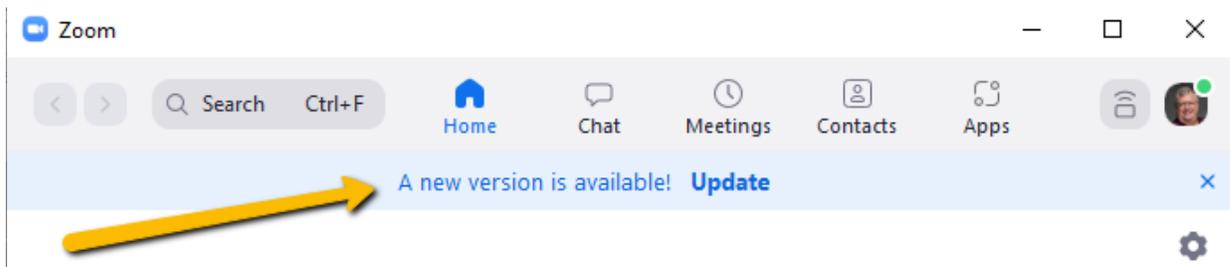
1. Open the Zoom client program.



3. Click to the option for "Check for Updates".



5. It will start downloading immediately. When the download is complete click the Update button to install the newest version.



7. For more information, see the Zoom FAQ at [9-month release window – Zoom Help Center](#).