

CNAS Instructional Technology Support Newsletter

Volume 1, Issue 18
April 23, 2021

Zoom Storage running low

MSU pays for a finite amount of cloud storage for Zoom. We are nearing the limit of our storage. They are trying to purchase more storage, but the vagaries of the purchasing system may take a while. In light of that, we are asking everyone to review their Zoom sessions stored in the cloud to see if there is anything that can be deleted from the cloud. You can download any sessions you want to keep to your local computer, preferably to your OneDrive storage so that it is stored in a different cloud location and is backed up. To review and download your cloud recordings refer to [Article - Downloading Zoom Cloud Recordings](#). You need to download your cloud recordings at the end of the semester anyway so this could be just a head start on that process.

Computer Services Upgrade Day

Computer Services will perform upgrades and maintenance on May 22. The following systems will be affected:

12:01 AM – 12:30 AM Internet for Springfield, West Plains, and Mountain Grove campuses will be unavailable.

10:30 AM – 4:00 PM All of the servers in the Cheek Hall Computing Center will be powered down for maintenance on the Uninterruptible Power Supplies that powers the equipment.

4:00 PM – 8:00 PM Wireless networking will be unavailable while maintenance is performed on the system. This will affect the Springfield, West Plains, and Mountain Grove campuses.

While most MSU computer systems will be affected, those that will not be impacted (or only slightly impacted) are the wired networks, MSU homepage, Office 365, Blackboard, email, video surveillance systems and electronic door access systems. More reminders will be coming in the Inside Missouri State weekly email and other communications. You can refer to the [Information Services blog post](#) for more information.

Order computers early

Pre-COVID you could order a computer from Dell and expect it to arrive in less than two weeks. COVID shut down many computer chip manufacturing plants and with the increase in digital devices being purchased during the pandemic and work at home situations, there is a shortage of computer chips that has affected manufacturing of every device with a computer chip. Even [new cars are being delayed](#) due to lack of computer chips. Please consider this if you have computing needs for new faculty/staff or computer labs. New computers from Dell may take two months depending on the model. If you have new hires starting in the fall you might consider ordering computers now.

Nominate a faculty member for the Master Online Course Recognition Award

The award committee will recognize faculty for innovation and excellence in the following categories: Course Technology and Tools, Design and Layout, Content and Activities, Interaction, and Assessment and Feedback. The overall award winner will receive a \$400 gift certificate and the category winners will receive \$200 certificates.

<https://outreach.missouristate.edu/OnlineFacultySupport/master-online-course-recognition-award.htm>